



Welcome to the CIO Hour!

March 2023

Managing IT Challenges in Remote/Hybrid Environments

Today's Panel



REBECCA ACHURCH

CEO, Achurch Consulting
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Rebecca leads a team of professionals who help associations navigate technical and cultural transformational change. Her commitment to bring value to mission-based organizations, combined with decades of experience understanding the complex business requirements of the sector, make her a proven and trusted technology partner. Rebecca is a co-founder and board member of Association Women Technology Champions (AWTC).



MATTHEW ESHLEMAN

CTO, Community IT Innovators
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Matt has over 22 years of expertise in cybersecurity, IT support, team leadership, software selection and research, and client support. Matt is a frequent speaker on cybersecurity topics. Matt holds dual degrees in Computer Science and Computer Information Systems from Eastern Mennonite University, and an MBA from the Carey School of Business at Johns Hopkins University.



JAMES C. MARQUIS

Chief Information Officer, 501Works
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James C. Marquis is a seasoned senior executive with more than 30 years of experience working in technology with a wide variety of associations and nonprofits. James' work experience includes serving as CIO for a large medical association, CEO of a technology consulting organization and senior roles in product development and business consulting with for-profit and nonprofit clients. He also has designed and built multiple Internet-based business applications including Mojo Middleware™.

The CIO Hour: Managing IT Challenges

- Tackling the problems and questions that are on your mind with real-world technology advice
- Featuring experts in their field with decades of real-world experience
- Usually the first Thursday of every month



Visit www.theCIOHour.com for upcoming topics and events.

Ground rules...

- No question is off limits!
- If the question is too specific to a particular situation, we may defer it but are happy to talk to you offline or after the event.
- This is a safe space, but we understand if you wish to remain anonymous.
- Each session is worth 1 CAE credit – details to claim emailed tomorrow 

Agenda

- In the News – A few highlights that might interest you
- Fast Facts – Introduction to the topic of the month
- Q & A – 40 min – Discussion with our experts and taking your questions
- The CIO after Hour – 30 minutes of open mic discussion

In the News...

1. Amazon tells employees to be in the office at least three days a week

<https://www.cnbc.com/2023/02/17/amazon-employees-asked-to-be-in-office-three-days-a-week-andy-jassy.html>

2. LastPass Reveals Second Attack Resulting in Breach of Encrypted Password Vaults

<https://thehackernews.com/2023/02/lastpass-reveals-second-attack.html>

3. Microsoft Ability Summit – March 8, 2023

https://www.microsoft.com/en-us/accessibility/?mkt_tok=MTU3LUdRRS0zODIAAAGJrO0mUz_AQVKKYfwOmiSHYKLNPIAFZ4vKeHWdebggkFQn5ZizzEw8VltsvdpHuoMhPZcrr_R7zU4xybWqvOKLYR5fVDtRB8FHeM7sn2hX6wCplHbV3fuLru_D&rtc=1

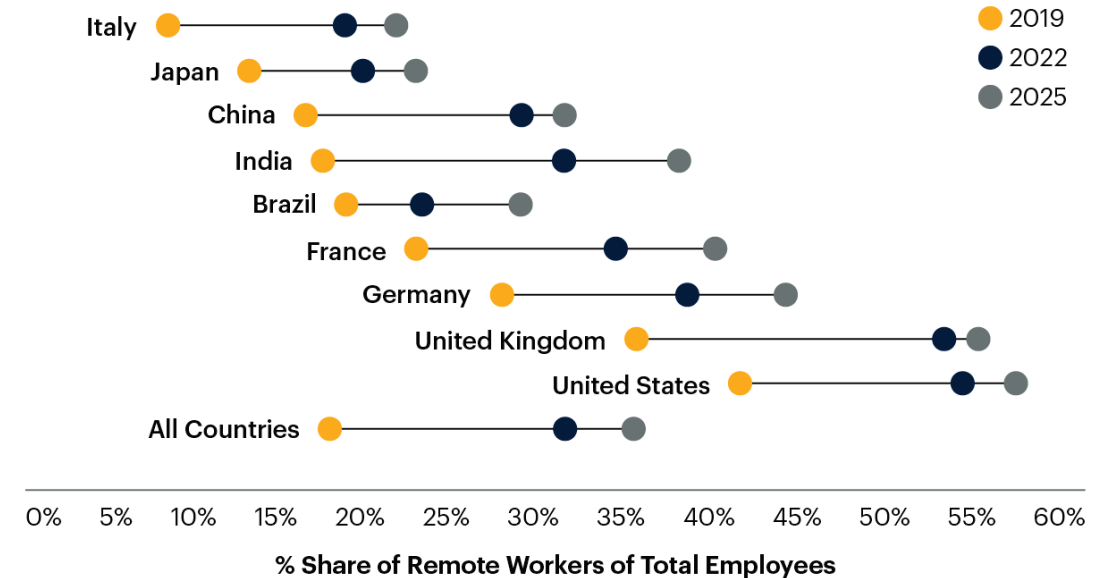


Today's Topic: Managing IT Challenges in Remote/Hybrid Environments

Fast Facts

According to Gartner - 48% of employees will work remotely at least some of the time in the postpandemic world, compared with 30% before.

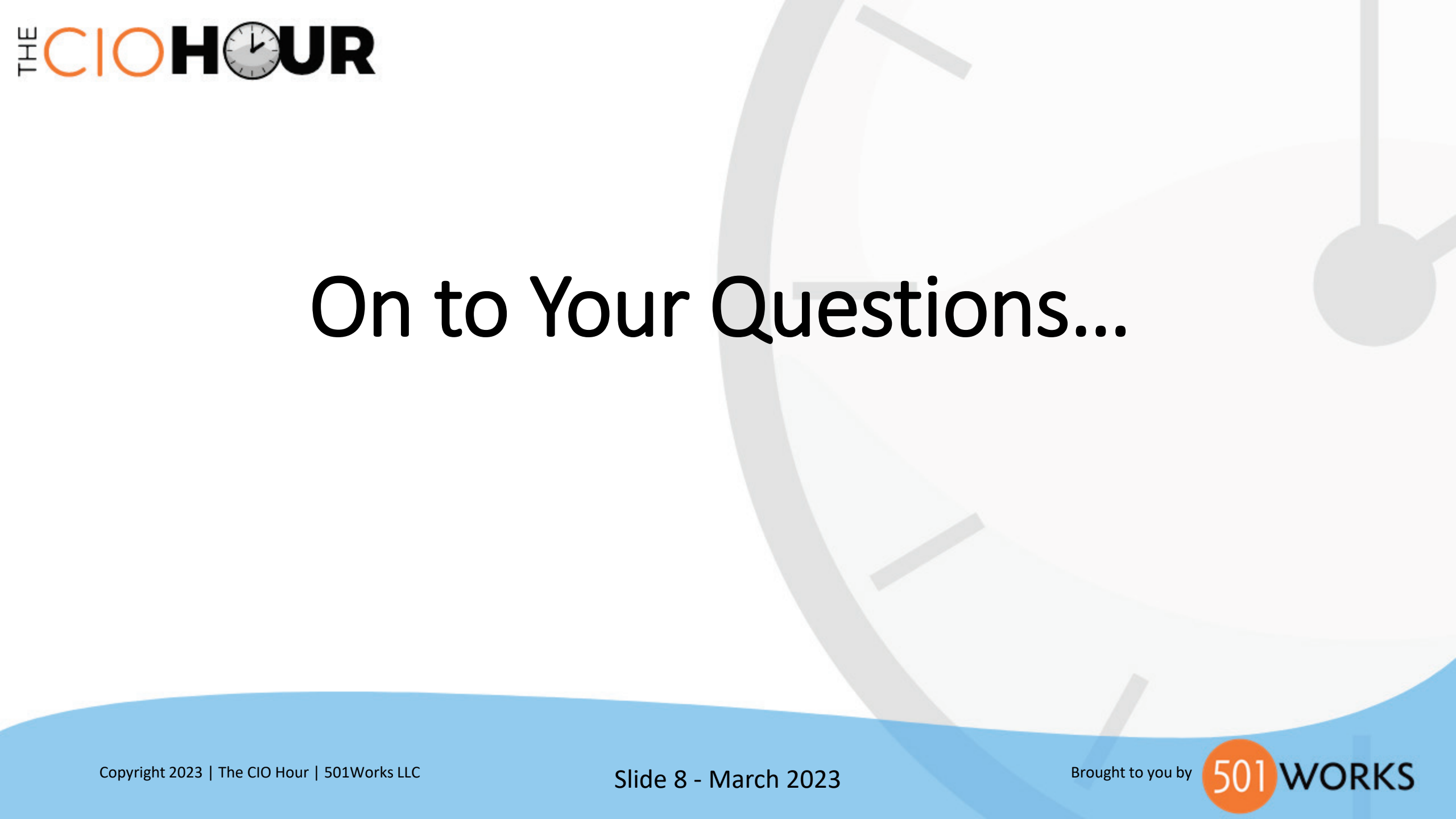
Remote Worker Penetration of Total Employees by Country



gartner.com

Source: Gartner
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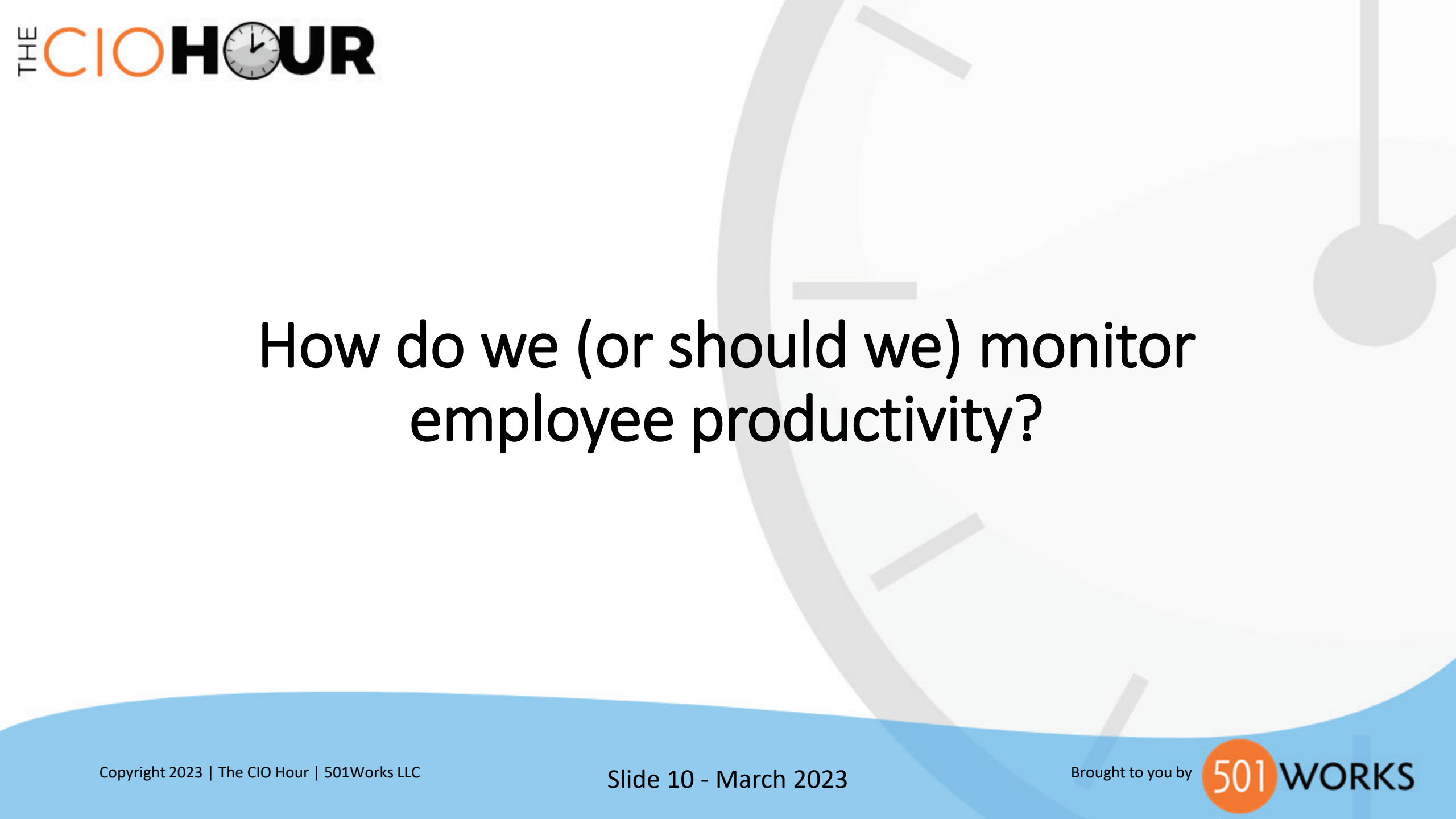
Gartner®



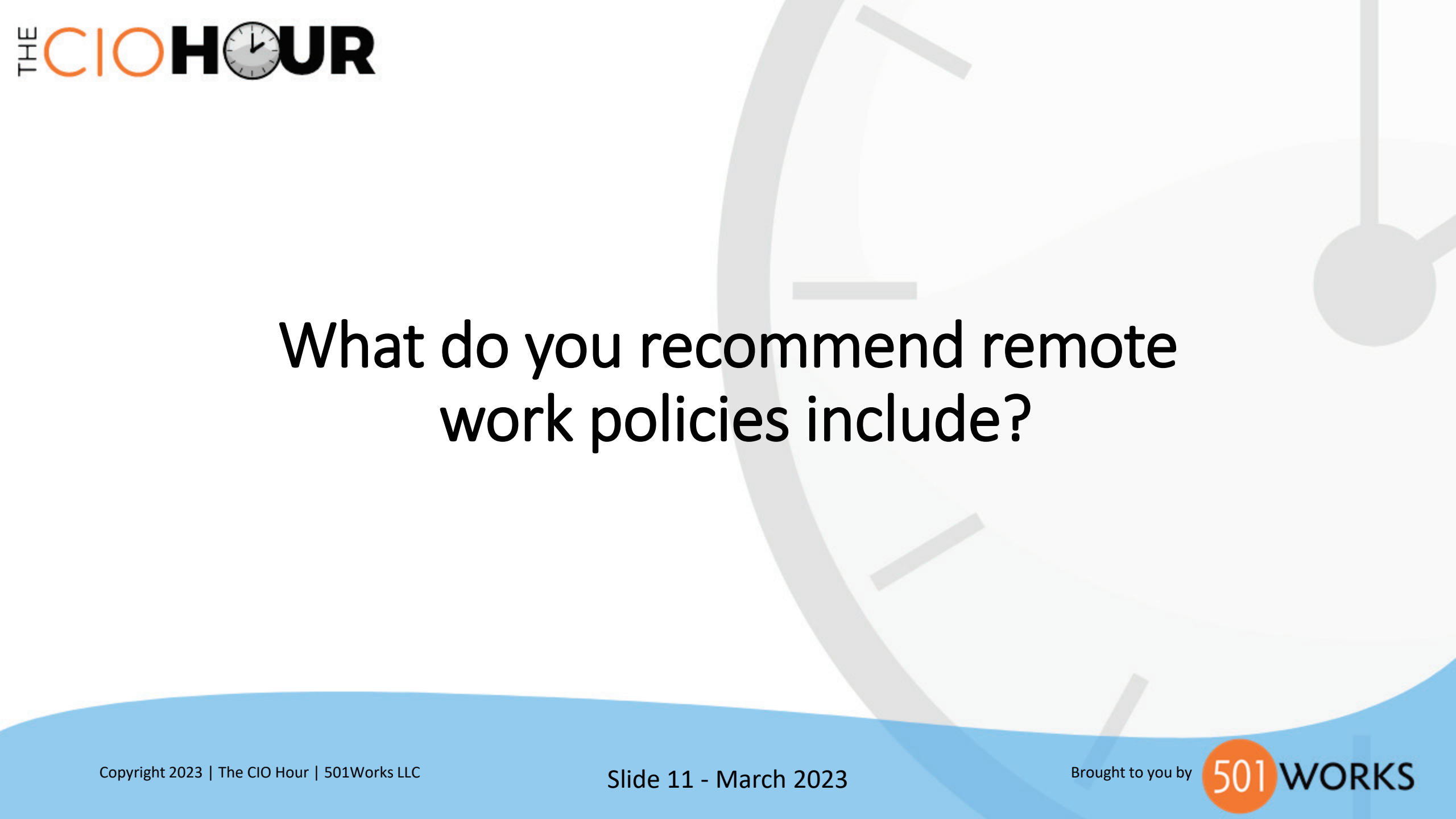
On to Your Questions...



How do you define the new work environment?

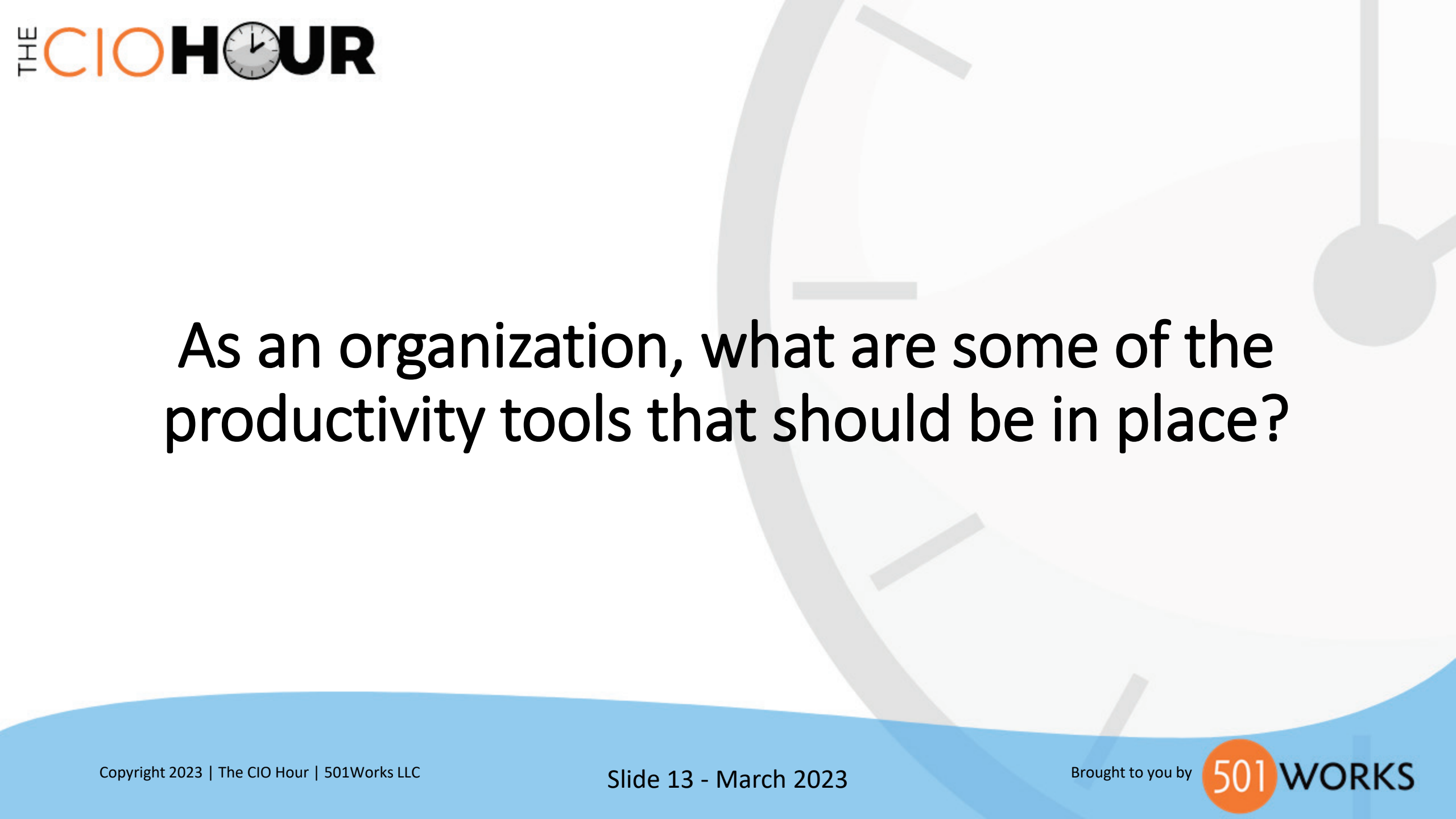


How do we (or should we) monitor employee productivity?

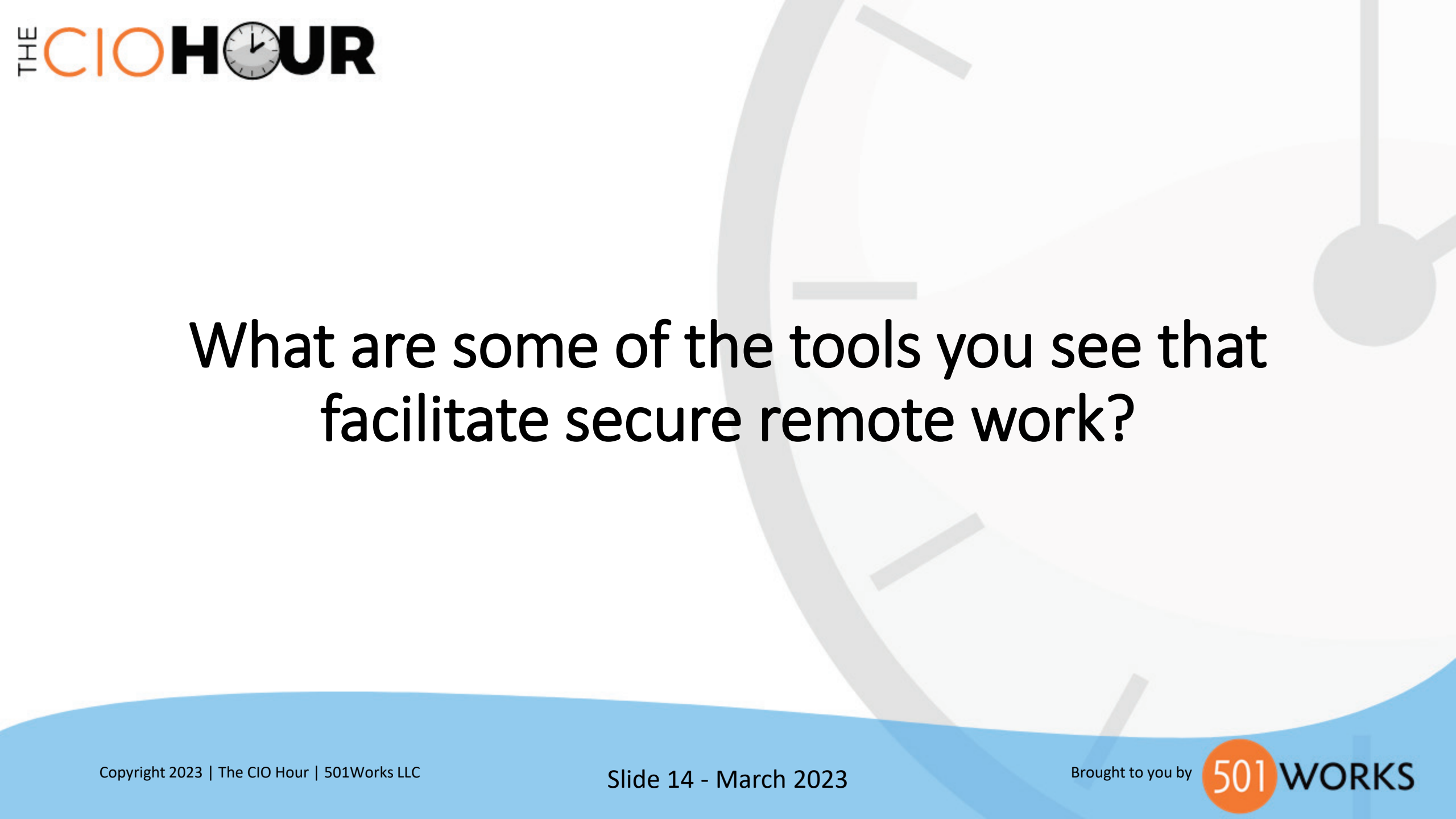


What do you recommend remote work policies include?

What guidelines do you see for the equipment the association provides remote workers?

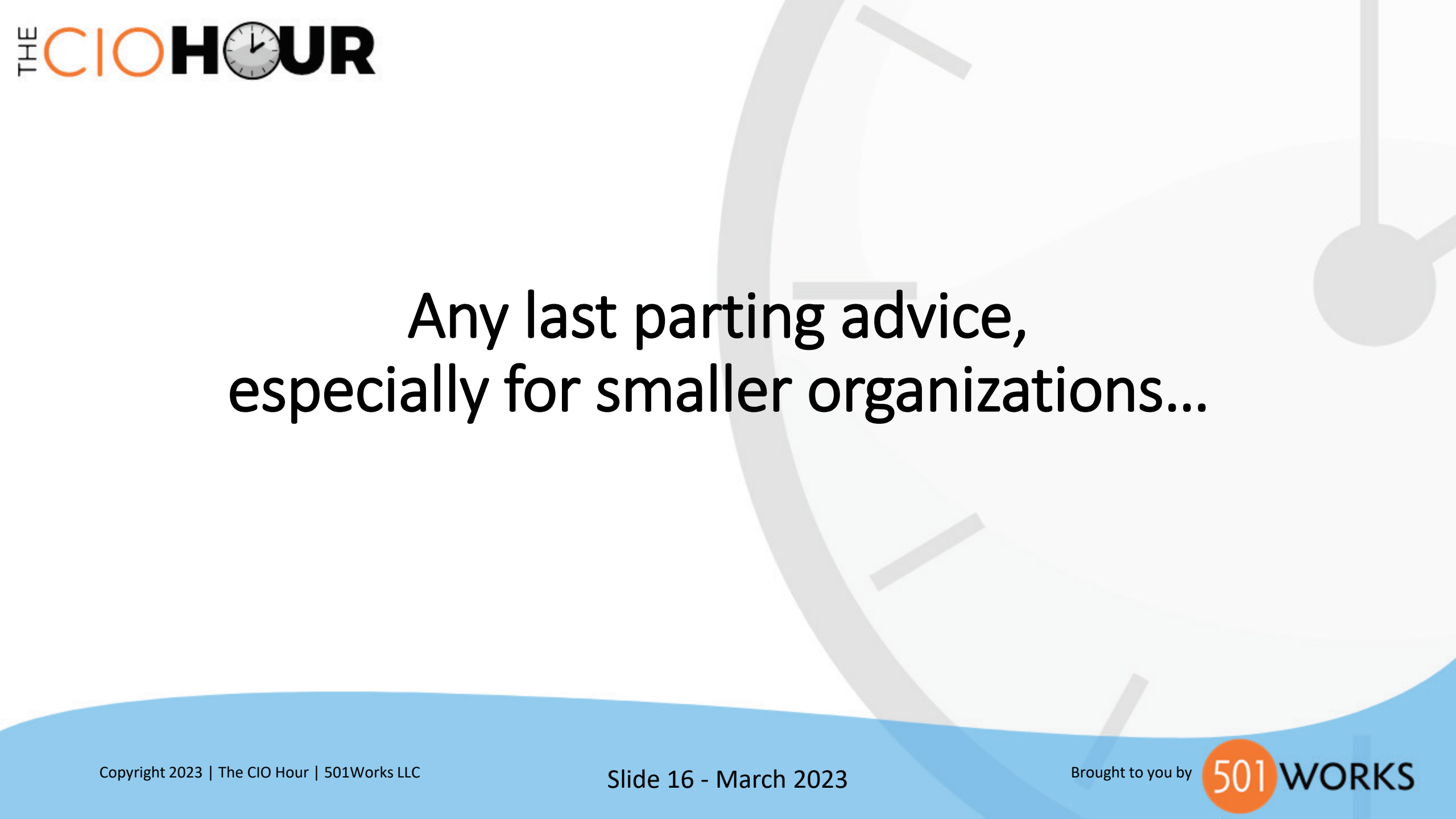


As an organization, what are some of the productivity tools that should be in place?



What are some of the tools you see that facilitate secure remote work?

What about the tension between making it easy for humans versus managing risk for the organization?



Any last parting advice,
especially for smaller organizations...

Other Questions?



Thank you to our panel of experts!

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Final Thoughts

- Join us April 6th for **Give Your Website a Spring Cleaning**
- An archive of this presentation and today's Webinar will be posted on theCIOHour.com in a few days.
- Any suggestions for future programs? Topics you would like to see covered? Please email us: theCIOHour@501works.com
- For CAE credit – you will receive a link via email tomorrow so you can claim your credit and receive your certificate.

